



**EmblemHealth Essential Plan 4**  
**Summary of Benefits**  
**Enhanced Care Prime Network - No Referral Required**

P1EPPB014 / MB000016

Deductible and Out-of-Pocket Maximum	In-Network (INET) Member Pays
<b>Plan Deductible</b>	\$0
<b>Separate Prescription Drug Deductible</b>	None
<b>Out-of-Pocket Maximum</b>	\$0
Benefits	In-Network (INET) Member Pays
<b>Provider Office Visits</b>	
<b>Mental Health and Substance Abuse Office Visits</b>	Office Visits: No Charge All Other Outpatient Services: No Charge
<b>ABA Treatment for Autism Spectrum Disorder</b> Preauthorization required.	No Charge
<b>Primary Care Provider Office Visits</b> (includes services for illness, injury, follow-up care and consultations)	No Charge
<b>Specialist Office Visits</b>	No Charge
<b>Telemedicine Services</b> Teladoc P360 covers visits with PCPs, Dermatologists and Mental Health professionals at no cost.	No Charge
<b>Preventive Office Visits</b>	
<b>Adult Preventive Visits</b>	No Charge
<b>Prenatal Care</b>	No Charge
<b>Routine Gynecological Services/Well Woman Exams, Mammography Screenings*</b>	No Charge
<b>Adult Immunizations*</b>	No Charge
<b>All Other Preventive Services*</b>	No Charge

This EmblemHealth Plan is underwritten by Health Insurance Plan of Greater New York (HIP). The above benefits and services do not require referrals by an Enhanced Care Prime network primary care physician. Preauthorization will still be required for noted benefits.

MB000016

Benefits	In-Network (INET) Member Pays
<b>*When preventive services are not provided in accordance with the comprehensive guidelines supported by USPSTF or HRSA</b>	Use Cost-Sharing for appropriate service (Primary Care Office Visit; Specialist Office Visit; Diagnostic Radiology Services; Laboratory Procedures and Diagnostic Testing)
<b>Vasectomy</b>	See surgical services
<b>All other preventive services required by USPSTF and HRSA</b>	No Charge
<b>Outpatient Diagnostic Services</b>	
<b>Advanced Radiology</b> (CT/PET Scan, MRI) Preauthorization required.	No Charge
<b>Laboratory Services</b> Preauthorization required.	No Charge
<b>Non-Advanced Radiology</b> (X-ray, Diagnostic) Preauthorization may be required.	No Charge
<b>Preadmission Testing</b> Preauthorization required.	No Charge
<b>Second Opinions on the Diagnosis of Cancer, Surgery and Other</b>	No Charge
<b>Prescription Drugs - Retail Pharmacy (cost-share based on 30-day supply per prescription) Preauthorization is not required for a Covered Prescription Drug used to treat a substance use disorder, including a prescription drug to manage opioid withdrawal and/or stabilization and for opioid overdose reversal.</b>	
<b>Preferred Generic</b> Tier 1	\$0 copayment
<b>Non-preferred Generic</b> Tier 2	\$0 copayment
<b>Preferred Brand</b> Tier 3	\$0 copayment
<b>Prescription - Mail Order Pharmacy (up to a 90-day supply per prescription)</b>	
<b>Preferred Generic</b> Tier 1	\$0 copayment
<b>Non-preferred Generic</b> Tier 2	\$0 copayment
<b>Preferred Brand</b> Tier 3	\$0 copayment
<b>Outpatient Rehabilitative and Habilitative Services</b>	

<b>Benefits</b>	<b>In-Network (INET) Member Pays</b>
<b>Physical and Occupational Therapy</b> 60 visits per condition/plan year, combined therapies.	No Charge
<b>Other Services</b>	
<b>Anesthesia Services</b>	No Charge
<b>Cardiac and Pulmonary Rehabilitation</b> Preauthorization required for Inpatient services.	No Charge
<b>Chemotherapy</b>	No Charge
<b>Chiropractic Services</b>	No Charge
<b>Diabetic Equipment and Supplies</b> 90-day supply mail order available. Preauthorization may be required.	No Charge per 30-day supply
<b>Dialysis</b> Preauthorization may be required.	No Charge
<b>Durable Medical Equipment (DME)</b>	No Charge
<b>External Hearing Aids</b> Single purchase once every 3 years. Preauthorization required.	No Charge
<b>Home Health Care</b> 40 visits per plan year. Preauthorization required.	No Charge
<b>Outpatient Services</b> (in a hospital or ambulatory facility) Preauthorization may be required.	No Charge
<b>Inpatient Services</b>	
<b>Inpatient hospital services include mental health, substance abuse, maternity, hospice, skilled nursing facility and all IP settings</b> Preauthorization required, except for emergency admissions.	No Charge
<b>Inpatient Rehabilitation Services</b> 60 days per condition/plan year, combined therapies. Preauthorization required.	No Charge

<b>Benefits</b>	<b>In-Network (INET) Member Pays</b>
<b>Inpatient Habilitation Services</b> 60 days per condition/plan year, combined therapies. Preauthorization required.	No Charge
<b>Emergency and Urgent Care</b>	
<b>Ambulance Services</b>	No Charge
<b>Emergency Room</b> Waived if admitted to Hospital.	No Charge
<b>Urgent Care Centers</b>	No Charge
<b>Dental Care</b>	
<b>Preventive Dental Care</b> 1 dental exam and cleaning per 6-month period.	No Charge
<b>Routine Dental Care</b> Full mouth x-rays or panoramic x-rays at 36-month intervals and bitewing x-rays at 6-month intervals.	No Charge
<b>Major Dental Care</b> Preauthorization required.	No Charge
<b>Vision Care</b>	
<b>Contact Lens</b> 1 set of prescribed lenses and frames per 12-month period.	No Charge
<b>Prescription Eye Glasses</b> 1 set of prescribed lenses and frames per 12-month period.	No Charge
<b>Routine Eye Exam</b> 1 exam per 12-month period.	No Charge
<b>Additional Covered Services</b>	
<b>Allergy Testing</b>	No Charge
<b>Gym Reimbursement</b> Gym reimbursement benefit does not apply towards the deductible or out-of-pocket maximum.	\$200 per 6-month calendar year period

## **Important information**

EmblemHealth plans are underwritten by Health Insurance Plan of Greater New York (HIP). Except for emergency care, the above benefits and services are covered only when provided by an Enhanced Care Prime network physician and/or approved in advance by the EmblemHealth Care Management Program.

Participating physicians and providers have contracted with EmblemHealth to provide care to our members; they are not employees, agents, servants or representatives of EmblemHealth. This summary is provided for information only; it does not contain complete details or limitations of the Plan which are available only in the Contract or Certificate of Coverage/Insurance, and it does not constitute an agreement.

Refer to policy form number 155-23-EPP4Aliessa (1/24), et al.

Certain services must be approved in advance by EmblemHealth.

Dialysis performed by non-participating providers is limited to 10 visits per calendar year. Preauthorization required.



**ATTENTION:** Language assistance services, free of charge, are available to you. Call **1-877-411-3625 (TTY/TDD: 711)**.

**Español (Spanish)**

ATENCIÓN: Usted tiene a su disposición, gratis, servicios de ayuda para idiomas. Llame al **1-877-411-3625 (TTY/TDD: 711)**.

**中文 (Traditional Chinese)**

注意：我們免費提供相關的語言協助服務。請致電 **1-877-411-3625 (TTY/TDD: 711)**。

**Русский (Russian)**

ВНИМАНИЕ! Вам доступны бесплатные услуги переводчика. Звоните по тел. **1-877-411-3625 (служба текстового телефона TTY/TDD: 711)**.

**Kreyòl Ayisyen (Haitian Creole)**

ATANSYON: Gen sèvis èd nan lang gratis ki disponib pou ou. Rele nimewo **1-877-411-3625 (TTY/TDD: 711)**.

**한국어 (Korean)**

주의: 귀하에게 언어 지원 서비스가 무료로 제공됩니다. **1-877-411-3625(TTY/TDD: 711)**번으로 전화하십시오.

**Italiano (Italian)**

ATTENZIONE: sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero **1-877-411-3625 (TTY/TDD: 711)**.

**אידיש (Yiddish)**

אכטונג: שפראך הילף סערוויסעס, אהן קיין פרייז, זיינען דא צו באקומען פאר אייך. רופט **1-877-411-3625 (TTY/TDD: 711)**.

**বাংলা (Bengali)**

মনোযোগ দিন: ভাষা সহায়তা পরিষেবাগুলি আপনার জন্য বিনামূল্যে উপলব্ধ আছে। **1-877-411-3625 (TTY/TDD: 711)** নম্বরে ফোন করুন।

**Polski (Polish)**

UWAGA: dostępna jest bezpłatna pomoc językowa. Prosimy zadzwonić pod numer **1-877-411-3625 (TTY/TDD: 711)**.

**العربية (Arabic)**

يرجى الانتباه: تتوفر لك خدمات المساعدة اللغوية مجاناً، اتصل على الرقم **1-877-411-3625 (TTY/TDD: 711)**.

**Français (French)**

ATTENTION : une assistance d'interprétation gratuite est à votre disposition. Veuillez composer le **1-877-411-3625 (TTY/TDD : 711)**.

وجہ دیں: آپ کے لیے زبان سے متعلق اعانت کی خدمات، مفت دستیاب ہیں۔ 1-877-411-3625 (TTY/TDD: 711) پر کال کریں۔

### Tagalog (Tagalog)

NANANAWAGAN NG PANSIN: Mayroon kang magagamit na mga serbisyo para sa tulong sa wika nang walang bayad. Tawagan ang 1-877-411-3625 (TTY/TDD: 711).

### Ελληνικά (Greek)

ΠΡΟΣΟΧΗ: Διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε το 1-877-411-3625 (για άτομα με προβλήματα ακοής (TTY/TDD): 711).

### Shqip (Albanian)

VINI RE: Shërbime ndihmore për gjuhën, falas, janë në dispozicionin tuaj. Telefononi në 1-877-411-3625 (TTY/TDD: 711).

## NOTICE OF NONDISCRIMINATION POLICY

EmblemHealth complies with Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. EmblemHealth does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### EmblemHealth:

- Provides free aids and services to people with disabilities to help
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose first language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please call member services at **1-877-411-3625 (TTY/TDD: 711)**.

If you believe that EmblemHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with EmblemHealth Grievance and Appeals Department, PO Box 2844, New York, NY 10116, or call member services at **1-877-411-3625**. (Dial **711** for TTY/TDD services.) You can file a grievance in person, by mail or by phone. If you need help filing a grievance, EmblemHealth's Grievance and Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at [ocrportal.hhs.gov/ocr/portal/lobby.jsf](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf) or by mail or phone at **U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201; 1-800-368-1019**, (dial **1-800-537-7697** for TTY services).

Complaint forms are available at [hhs.gov/ocr/office/file/index.html](https://hhs.gov/ocr/office/file/index.html).