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## POLICY UPDATES

January 2018



### Happy New Year

As health care partners, we have a mutual commitment to keep members healthy and we look forward to continuing to work with you in 2018 to achieve that goal.



### Check Member ID Cards

Certain Member ID numbers may have changed. New member ID numbers will be an 11-digit alpha-numeric format.

- The new format will start with the letter "K" followed by a unique 8-digit number.
- The final two digits in the new format will refer to the subscriber and dependents. For example, the subscriber will be "00" and the first dependent will be "01."
- Example of new format: K1234567800

When you submit your claims, be sure to use the member ID that was active on that date of service. Referrals and approvals will be honored if they were issued under an old ID number.

Note that Medicaid/HARP members ID numbers are not changing.

### EviCore To Do More Utilization Management for HIP Members

Starting 2018, AdvantageCare Physicians' members are now included in all eviCore programs. eviCore will also manage Durable Medical Equipment, Home Health Care (except Personal Care Assistants and Consumer Directed Personal



Assistance Programs), Skilled Nursing, Inpatient Rehab and Long Term Care Facility care. [Read More](#), and participate in a [program orientation](#).



## Know Our 2018 Networks and Benefit Plans

Use this tool to make sure your staff knows your network participation. Remember to keep care in-network. [Read More](#)



## Claim Review Process for City of New York Members Has Changed

Empire BlueCross BlueShield will perform post-service claim review for City of New York members. [Read More](#).

### EmblemHealth

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EmblemHealth benefit plans are underwritten by the EmblemHealth companies Group Health Incorporated (GHI), HIP Health Plan of New York (HIP) and HIP Insurance Company of New York.

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