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New Durable Medical Equipment (DME) Provider

If you have any GHI PPO commercial or Medicare clients whose members or their dependents use home oxygen or other home durable medical equipment (DME), here is some important news. As of June 1, 2012, EmblemHealth has changed its home DME participating provider network. [Apria Healthcare](#), the nation's leading provider of home DME, is now the preferred provider for GHI PPO commercial and Medicare members who use such equipment.



We've already sent [letters](#) to your clients' group members affected by the change advising them about what they need to do to ensure a smooth transition to Apria or an alternative participating home DME provider. In addition, Apria has a dedicated team of customer care coordinators to answer questions, explain the transition process and handle all the arrangements.

We recommend that you advise clients affected by this change to call **1-800-229-8517** for assistance with the transition. Those who don't call proactively may, at our request, receive a call from an Apria coordinator to initiate the transition process. Rest assured that there will be no disruption in their home DME services during the transition.

At EmblemHealth, we're committed to providing our members with high quality, cost-effective services under their plans. Likewise, Apria Healthcare is committed to ensuring that members receive the high quality services they need, when they need it.