

# U.S. National AIDS Hotlines & Resources

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## National HIV/AIDS Hotlines

- **AIDS in Prison Project's Hotline:**  
1-718-378-7022 (English and Spanish)  
Hours: Tuesday, Wednesday, Thursday 3:00 pm to 8:00 pm (Eastern Time)  
HIV/AIDS hotline for prisoners. All collect calls accepted.
- **AIDS Treatment Data Network:**  
1-800-734-7104  
International: 1-212-260-8868 Fax: 1-212-260-8869  
Hours: Monday through Friday 9:00 am to 5:00 pm (Eastern Time)
- **AIDSinfo:**  
1-800-HIV-0440 (1-800-448-0440)  
TTY: 1-888-480-3739 Outside U.S.:  
1-301-315-2816 Fax: 1-301-315-2818  
Hours: Monday through Friday 12:00 pm to 5:00 pm (Eastern Time)  
Chat room: available in [English](#) and [Spanish](#), 12:00 pm to 4:00 pm,  
Monday through Friday (Eastern Time)  
E-mail: [ContactUs@aidinfo.nih.gov](mailto:ContactUs@aidinfo.nih.gov) Offers information on HIV treatment and research, customized clinical trial searches, and referrals to a host of other useful, government-approved resources. Health information specialists can confidentially answer questions in both English and Spanish.
- **American Social Health Association's Sexually Transmitted Diseases (STD) Hotline:**  
English: 1-919-361-8488  
Hours: Monday through Friday, 9:00 am to 8:00 pm (Eastern time)  
Provides anonymous, confidential information on sexually transmitted diseases (STDs) and how to prevent them. Also, provides referrals to clinical and other services.
- **The Americans With Disabilities Act Information and Assistance Hotline:**  
1-800-514-0301  
TTY: 1-800-514-0383  
International: 1-202-541-0301  
Hours: Monday through Thursday 12:30 pm to 5:30 pm (Eastern Time)

- **CDC Business and Labor Resource Service:**  
1-877-242-9760  
TTY: 1-800-243-7012  
International: 1-301-562-1098  
Fax: 1-888-282-7681  
International Fax: 1-301-562-1050  
Hours: Monday through Friday 9:00 am to 6:00 pm (Eastern Time)  
E-mail: [info@hivatwork.org](mailto:info@hivatwork.org) In English, en Español.
- **The Centers for Disease Control and Prevention (CDC) National AIDS Clearinghouse (Information and publication orders):**  
1-800-458-5231 TTY:  
1-800-243-1098  
International: 1-404-679-3860  
International TTY: 1-301-588-1586  
Hours: Monday through Friday 9:00 am to 6:00 pm (Eastern Time)
- **Childhelp USA® National Child Abuse Hotline:**  
1-800-4-A-CHILD® (1-800-422-4453)  
Hours: 24 hours a day, 7 days a week  
Serving the United States, Canada, U.S. Virgin Islands, Puerto Rico, and Guam.  
Offers three-way calling and communication in 140 languages.
- **The Gay and Lesbian National Hotline:**  
1-888-THE-GLNH (1-888-843-4564)  
Hours: Monday through Friday 4:00 pm to 12:00 am; Saturday 12:00 noon to 5:00 pm (Eastern Time)  
E-mail: [glnh@glnh.org](mailto:glnh@glnh.org) A non-profit organization which provides nationwide toll-free peer-counseling, information, and referrals.
- **GMHC AIDS Hotline:**  
1-800-AIDS-NYC (1-800-243-7692)  
TTY: 1-212-645-7470  
International: 1-212-807-6655  
Hours: Monday through Friday 10:00 am to 9:00 pm (Eastern Time); Saturday, 12:00 to 3:00 pm  
E-mail: [hotline@gmhc.org](mailto:hotline@gmhc.org) General AIDS hotline for those worried that they may be infected, or people trying to access New York City AIDS resources.
- **Hemophilia AIDS Network/National Hemophilia Foundation:**  
1-800-424-2634  
International: 1-212-328-3700  
Hours: Monday through Friday 9:00 am to 5:00 pm (Eastern Time)
- **HIPS Hotline:**  
1-800-676-HIPS (1-800-676-4477)  
Hours: 24 hours a day, 7 days a week  
Harm reduction oriented health information for sex workers and their families.

- **HIV Health InfoLine (From Project Inform):**  
 1-888-HIV-INFO (1-888-448-4636)  
 Hours: Monday through Friday 10:00 am to 4:00 pm (Pacific Time)  
 Non-judgmental volunteer operators listen to callers, share their own stories and provide calm, clear and encouraging information about HIV disease and its care.  
 They draw on a wealth of real-life experience in helping people navigate health care obstacles and talk to doctors about their concerns. English and Spanish speakers available.
- **National AIDS Hotline:**  
 1-800-CDC-INFO (1-800-232-4636)  
 TTY: 1-888-232-6348  
 Hours: 24 hours a day, 7 days a week  
 E-mail: [cdcinfo@cdc.gov](mailto:cdcinfo@cdc.gov)  
 In English, en Español.
- **National Association of People With AIDS Hotline:**  
 1-240-247-0880  
 Hours: Monday through Friday 9:00 am to 5:30 pm (Eastern Time)
- **National Domestic Violence Hotline:**  
 1-800-799-7233  
 TTY: 1-800-787-3224  
 Hours: 24 hours a day, 7 days a week
- **National Herpes Hotline:**  
 1-919-361-8488  
 Hours: Monday through Friday 9:00 am to 6:00 pm (Eastern Time)
- **National Native American AIDS Prevention Center:**  
 1-720-382-2244  
 Fax: 1-720-382-2248  
 Automated fax information: 1-800-283-6880  
 Hours: Monday through Friday 9:00 am to 5:00 pm (Eastern Time)  
 E-mail: [information@nnaapc.org](mailto:information@nnaapc.org)
- **National Patient Travel Center**  
 1-800-296-1217  
 Free information and referral for those who must move themselves or loved ones to distant locations for specialized treatment or recovery, and for health care professionals who must find the most cost-effective way to move patients long distances.

- **National Prevention Information Network:**  
 1-800-458-5231 (English and Spanish)  
 TTY/TDD: 1-800-243-7012  
 International: 1-301-562-1098  
 Hours: Monday through Friday 9:00 am to 6:00 pm (Eastern Time)  
 A national service for free educational materials about HIV, TB and other sexually transmitted diseases.
- **National Runaway Switchboard:**  
 1-800-621-4000 or 1-800-RUNAWAY (1-800-786-2929)  
 TDD: 1-800-621-0394  
 Hours: 24 hours a day, 7 days a week  
 Crisis line for teenagers.
- [National STI Resource Center Hotline](#)  
 1-919-361-8488  
 Hours: Monday through Friday 9:00 am to 8:00 pm (Eastern Time)  
 Provides anonymous, confidential information on sexually transmitted diseases (STDs) and how to prevent them. Also, provides referrals to clinical and other services.
- **Women Alive:** 1-800-554-4876  
 International: 1-323-965-1564  
 Hours: Monday through Friday 11:00 am to 6:00 pm (Pacific Time)  
 A national hotline staffed by HIV-positive women. Geared for HIV-positive women who would like peer support or treatment information. Spanish speaking operators are available.
- [Other National HIV/AIDS-Related Organizations](#)
- **Rape Abuse and Incest National Network:**  
 1-800-656-Hope TTY: 1-800-810-7440  
 Hours: 24 hours a day, 7 days a week
- **The Samaritans Suicide Prevention Hotline:**  
 1-212-673-3000  
 Hours: 24 hours a day, 7 days a week  
 Suicide crisis hotline.
- [Suicide Hotline:](#)  
 1-800-SUICIDE (1-800-784-2433)  
 Hours: 24 hours a day, 7 days a week

## Help for Addiction

- **AL ANON** (and **ALATEEN** for younger members):  
1-800-4AL-ANON (1-888-425-2666), in Canada and the USA  
Hours: Monday through Friday 8:00 am to 6:00 pm (Eastern Time)  
A worldwide organization offering a self-help recovery program for families and friends of alcoholics whether or not the alcoholic seeks help or even recognizes the existence of a drinking problem.
- **Cocaine Anonymous:**  
National referral line: 1-800-347-8998  
A referral service for updated information only, for local hotlines, click [here](#).
- **Narcotics Anonymous:**  
1-818-773-9999  
Hours: Monday through Friday 8:00 am to 5:00 pm (Pacific Time)  
For local and international helplines, click [here](#).
- **Pride Institute:**  
1-800-547-7433  
Hours: 24 hours a day, 7 days a week  
Chemical dependency/mental health referral and information hotline geared for the gay, lesbian, bisexual and transgender communities.
- **Sex Addicts Anonymous**  
1-800-477-8191  
Hours: Monday through Friday 11:00 am to 7:00 pm (Eastern Time)  
[Click here](#) to find a meeting near you.
- **Sexual Compulsives Anonymous**  
1-800-977-HEAL

## U.S. Resource Guide

- [Guide to HIV/AIDS Related Resources](#)  
From [Project Inform](#)