

ICD-10 FACT SHEET FOR VENDORS

EmblemHealth plans to be fully compliant with ICD-10 by the October 1, 2015 date established by the Department of Health and Human Services (HHS). We will continue to follow HHS and Centers for Medicare & Medicaid Services guidance.

The following facts will help you understand the ICD-10 activities at EmblemHealth, and assist you with planning for the transition and supporting health plan-delegated functions and programs.



ICD-10 COMPLIANCE STRATEGY

- EmblemHealth will be fully compliant with ICD-10 by October 1, 2015.
- EmblemHealth has updated its internal systems and operations to process ICD-10 codes natively.
- EmblemHealth will use a custom map developed with General Equivalency Mappings (GEMs) as a starting point to remediate business rules with ICD-9 codes and validate clinical equivalency, financial neutrality and operational neutrality.
- EmblemHealth will be able to process claims and prior approval submissions with ICD-10 codes starting on October 1, 2015. Submissions with a combination of ICD-9 and ICD-10 codes will not be processed.
- Claims submitted with dates of service (outpatient) or dates of discharge (inpatient) prior to October 1, 2015, will be required to have ICD-9 codes.
- Prior approvals with request dates before October 1, 2015, will be required to have ICD-9 codes.
- To support the transition to ICD-10, vendors may have to upgrade to a modified file layout:
 - Vendors operating in version 5010 will not have to modify files to accept ICD-10.
 - Vendors operating with proprietary files may have to modify the files to support ICD-10.

ICD-10 TRANSITION ACTIVITIES

- EmblemHealth completed the ICD-10 impact assessment/gap analysis of its internal systems and processes in January 2011.
- EmblemHealth is currently remediating its internal applications and processes to support ICD-10.
- EmblemHealth is currently reviewing its transactions, system interactions and business processes with vendors for ICD-10 impacts, and will notify vendors of any requirements or modifications.

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ICD-10 TESTING

- EmblemHealth is currently testing with its vendors to validate that modifications made during the transition to ICD-10 meet compliance requirements as well as business and technical requirements.
- EmblemHealth has a dedicated ICD-10 environment for testing purposes. We expect that all our vendors will be able to test with us in this ICD-10 test environment with no effect on current ICD-9 production files or processes.
- EmblemHealth will reach out to vendors to schedule ICD-10 testing and work out the specific testing strategy.

EMBLEMHEALTH TESTING TIME LINES

- Internal Testing: Q2 2013 to Q4 2014
- External Testing: Q1 2014 to Q4 2014
- End to End Testing: Q2 2014 to Q3 2015

ICD-10 QUESTIONS

For any questions about EmblemHealth's ICD-10 compliance or testing plans, please contact your relationship or account manager, or e-mail icd10@emblemhealth.com.