



EmblemHealth®

2017 EmblemHealth Medicaid Formulary

This is a list of the drugs prescribed most often to members in your plan. It is a short version of the drug list that makes up your prescription drug benefit plan. Talk to your doctor about prescribing generic drugs when it's possible. By doing this, you may save money.

NOTE: Brand-name drugs may come off this list if a generic version comes on the market during the year. Check your benefits to see which drugs we pay for and your copays. A copay is the amount you pay for health services or prescriptions. If you have questions, call us at the phone number on your member ID card. You can find a key to this list on the last page.

ANTI-ALCOHOLIC PREPARATIONS

VIVITROL

ANTI-INFECTIVES

Antifungal Agents
nystatin oral suspension

Antivirals
acyclovir
EPLUSA [PA]
EVOTAZ
HARVONI [PA] [QLL]
moderiba
RELENZA [QLL]
SOVALDI [PA] [QLL]
TAMIFLU SUSPENSION [QLL]
valacyclovir [QLL]

Cephalosporins
cefдинир
cefuroxime
cephalexin

Erythromycins & Other Macrolides
azithromycin
clarithromycin

Penicillins
amoxicillin
amoxicillin/potassium clavulanate
penicillin v potassium

Quinolones
ciprofloxacin
levofloxacin

Tetracyclines
doxycycline hyclate
doxycycline monohydrate
minocycline

Urinary Tract Agents
nitrofurantoin monohydrate/macrocrystals

Misc. Anti-Infectives
clindamycin hcl
EMVERM
hydroxychloroquine
INSECT REPELLENT SPRAY [QLL]
KITABIS PAK [QLL]
metronidazole
sulfamethoxazole/trimethoprim
XIFAXAN [QLL]

ANTINEOPLASTIC & IMMUNOSUPPRESSANT DRUGS

anastrozole
GILOTRIF [PA]
IRESSA [PA]
methotrexate
SPRYCEL [PA]
tamoxifen
TARCEVA [PA]
ZYTIGA [PA]

ANTIPLATELETS & ANTICOAGULANTS

Anticoagulants
ELIQUIS
enoxaparin [INJ]
warfarin
XARELTO

Antiplatelet Drugs
BRILINTA
clopidogrel

AUTONOMIC & CNS DRUGS, NEUROLOGY & PSYCH

Anticonvulsants
clonazepam
divalproex delayed-release
divalproex ext-release
gabapentin
lamotrigine
levetiracetam
LYRICA [ST]
oxcarbazepine
POTIGA
topiramate
VIMPAT [PA]

Antiparkinsonism Agents
carbidopa/levodopa
pramipexole
ropinirole

Misc. Neurological Therapy
donepezil
GILENYA [PA]
NUEDEXTA [PA]
TECFIDERA [PA]

Antipsychotics
aripiprazole
ARISTADA [INJ]
olanzapine
quetiapine [ST]
risperidone

Misc. Psychotherapeutic Agents
ABILIFY MAINTENA ER SYR & VL [PA]
dexmethylphenidate ext-release
dextroamphetamine/amphetamine
dextroamphetamine/amphetamine ext-release
guanfacine ext-release
haloperidol decanoate
INTUNIV [ST]
methylphenidate
methylphenidate ext-release
RISPERDAL CONSTA SYR [PA]
STRATTERA [ST]
VYVANSE [ST]

Antivertigo & Antiemetic Drugs
AKYNZEO [QLL]
meclizine hcl
ondansetron [QLL]

ondansetron orally disintegrating tablets [QLL]
VARUBI [QLL]

Anxiolytics
zolpidem
buspirone
diazepam
lorazepam

Hypnotic Agents
eszopiclone [QLL]
temazepam
zolpidem [QLL]
zolpidem ext-release [QLL]

Migraine & Cluster Headache Therapy
butalbital/acetaminophen/caffeine
rizatriptan [QLL]
sumatriptan [QLL]
ZOMIG NASAL [QLL]

Narcotic Analgesics
acetaminophen/codeine
fentanyl patch [PA]
hydrocodone/acetaminophen
hydromorphone
morphine sulfate ext-release [QLL]
oxycodone
oxycodone/acetaminophen

Narcotic Antagonists
NARCAN NASAL SPRAY [QLL]
SUBOXONE SL FILM [QLL]
ZUBSOLV [QLL]

Non-Narcotic Analgesics
tramadol [QLL]

Selective Serotonin Reuptake Inhibitors
citalopram
escitalopram
fluoxetine
paroxetine
sertraline

Tricyclics
amitriptyline
nortriptyline

Misc. Antidepressants
bupropion
bupropion ext-release
duloxetine delayed-release
mirtazapine
trazodone
venlafaxine
venlafaxine ext-release

CARDIOVASCULAR, HYPERTENSION & LIPIDS

ACE Inhibitors & Combos
benazepril
enalapril
lisinopril
lisinopril/hctz
quinapril
ramipril

Adrenergic Antagonists & Related Drugs
clonidine
clonidine patch [QLL]
doxazosin [QLL]
terazosin [QLL]

Angiotensin II Receptor Blockers & Renin Inhibitors & Combos
irbesartan
losartan
losartan/hctz
valsartan
valsartan/hctz

Antiarrhythmic Agents
amiodarone

Beta-Blockers & Combos
atenolol
atenolol/chlorthalidone
bisoprolol/hctz
carvedilol
labetalol hcl
metoprolol succinate ext-release
metoprolol tartrate
propranolol
propranolol ext-release

Calcium Channel Blockers
amlodipine
diltiazem ext-release
nifedipine ext-release
verapamil ext-release

Other Antihypertensive Combos
amlodipine/benazepril
amlodipine/valsartan

Cardiac Glycosides
digoxin

Lipid/Cholesterol Lowering Agents

atorvastatin [QLL]
fenofibrate
fenofibrate micronized
fenofibric acid delayed-release
gemfibrozil
lovastatin [QLL]
niacin ext-release
PRALUENT [INJ] [PA]
pravastatin [QLL]
REPATHA [INJ] [PA]
REPATHA PUSHTRONEX [INJ] [PA]
rosuvastatin [QLL]
simvastatin [QLL]
VASCEPA [PA]
ZETIA

Nitrates
isosorbide mononitrate ext-release

Thiazide & Related Diuretics
chlorthalidone
furosemide
hydrochlorothiazide
spironolactone
triamterene/hctz

Misc. Cardiovascular Agents
CORLANOR
ENTRESTO
hydralazine
MEPHYTON

DERMATOLOGICALS/ TOPICAL THERAPY

Therapy for Acne
clindamycin phosphate
clindamycin phosphate/benzoyl peroxide
metronidazole
TAZORAC [PA]

Topical Antibacterials
mupirocin

Topical Antifungals
clotrimazole/betamethasone dipropionate
ketoconazole
nystatin

Topical Antivirals
ZOVIRAX CREAM [PA] [QLL]

Topical Corticosteroids
desonide
fluocinonide [QLL]
hydrocortisone
triamcinolone acetonide

Misc. Dermatologicals
lidocaine patches [PA]

EAR, NOSE & THROAT MEDICATIONS

Drugs Affecting the Ear
neomycin/polymyxin/hydrocortisone

Drugs Affecting the Nose
azelastine [QLL]
fluticasone [QLL]
mometasone nasal spray [QLL]

Misc. Agents
chlorhexidine gluconate

ENDOCRINE/DIABETES

Adrenal Hormones
dexamethasone
methylprednisolone
prednisolone sodium phosphate
prednisone

Androgens
AXIRON [PA]

Antithyroid Agents
methimazole

Glucose Elevating Agents
GLUCAGON EMERGENCY KIT [INJ]

Insulin Therapy
BASAGLAR [INJ]
HUMALOG [INJ]

HUMULIN [INJ]
TOUJEO SOLOSTAR [INJ]

Non-Insulin Hypoglycemic Agents

BYDUREON [INJ] [PA] [QLL]
gliimepiride
glipizide
glipizide ext-release
glyburide
GLYXAMBI [QLL] [ST]
JANUMET [QLL] [ST]
JANUMET XR [QLL] [ST]
JANUVIA [QLL] [ST]
JARDIANCE [QLL] [ST]
JENTADUETO [QLL] [ST]
JENTADUETO XR [QLL] [ST]
KOMBIGLYZE XR [QLL] [ST]
metformin
metformin er (generic GLUCOPHAGE XR only)
ONGLYZA [QLL] [ST]
pioglitazone [QLL]
SYMLINPEN [INJ] [PA] [QLL]
SYNJARDY [QLL] [ST]
TANZEUM [INJ] [PA] [QLL]
TRADJENTA [QLL] [ST]

Thyroid Hormones
levothyroxine sodium
liothyronine

Blood Glucose Monitoring Devices & Supplies
FREESTYLE
PRECISION

GASTROENTEROLOGY

Antidiarrheals & Antispasmodics
dicyclomine hcl
difenoxylate/atropine

Digestive Enzymes
CREON
VIOKACE

H2 Antagonists
famotidine
ranitidine

Proton Pump Inhibitors
esomeprazole magnesium delayed-release [QLL]
lansoprazole delayed-release [QLL]
omeprazole delayed-release [QLL]
pantoprazole delayed-release [QLL]
rabeprazole delayed-release

Misc. Gastrointestinal Agents
AMITIZA
APRISO
CANASA [QLL]
LINZESS
metoclopramide hcl
MOVANTIK
RECTIV
RELISTOR [INJ] [PA]
UCERIS TABLETS

(continued)

THIS DRUG LIST IS IN EFFECT APRIL 1, 2017, TO DECEMBER 31, 2017, AND MAY CHANGE AT ANY TIME.

You can search this drug list online at emblemhealth.com/pharmacy. Go to the Pharmacy Tools Section on the right and click "Search Formulary."

You can also find out more about our drug lists and our Pharmacy Services program there. If you have questions or your doctor needs to have us approve a drug before we will pay for it, you can call EmblemHealth Pharmacy Benefit Services at 1-888-447-7364. Our hours are Monday to Friday from 8 a.m. to 6 p.m. A Customer Service representative will be happy to help.

VIBERZI

IMMUNOLOGY & BIOTECHNOLOGY

Growth Hormones

NORDITROPIN [INJ] [PA]

Interferons

AVONEX [INJ] [PA] [QLL]
EXTAVIA [INJ] [PA] [QLL]
PLEGRIDY [INJ] [PA] [QLL]
REBIF [INJ] [PA] [QLL]

Misc. Immunologicals

GRASTEK [PA]
RAGWITEK [PA]

MUSCULOSKELETAL & RHEUMATOLOGY

Gout Therapy

allopurinol
COLCRYS
MITIGARE
ULORIC [ST]

Muscle Relaxants & Antispasmodic Therapy

baclofen
cyclobenzaprine
MESTINON SYRUP
metaxalone
methocarbamol
tizanidine

NSAID Agents

celecoxib [ST]
diclofenac sodium
delayed-release
etodolac
ibuprofen
indomethacin
meloxicam [QLL]
nabumetone
naproxen, naproxen sodium

Osteoporosis Therapy

alendronate sodium [QLL]
ibandronate [QLL]
raloxifene

Misc. Rheumatological Agents

ENBREL [INJ] [PA] [QLL]
HUMIRA [INJ] [PA] [QLL]
OTEZLA [PA]
SAVELLA [ST]

OBSTETRICS & GYNECOLOGY

Estrogen Combs

estradiol/norethindrone acetate

Estrogens

ESTRACE CREAM
estradiol
estradiol patch [QLL]

Oral Contraceptives & Related Agents

NOTE: All generic contraceptives are considered formulary
NUVARING [QLL]
ORTHO EVRA [QLL]
ORTHO TRI-CYCLEN LO [QLL]

Progestins

CRINONE 4% GEL
medroxyprogesterone acetate [QLL]
progesterone micronized

Vaginal Anti-Infectives

metronidazole gel
terconazole [QLL]

OPHTHALMOLOGY

Antibiotics

erythromycin
levofloxacin
polymyxin/trimethoprim solution
tobramycin

Glaucoma Drugs

ALPHAGAN P 0.1%
latanoprost
timolol maleate

Steroid-Antibiotic Combs

tobramycin/
dexamethasone susp

Steroids

prednisolone acetate

Misc. Ophthalmologics

XIIDRA [QLL]

RESPIRATORY, ALLERGY, COUGH & COLD

Adrenergics

EPIPEN, EPIPEN JR [INJ] [QLL]

Antihistamines

desloratadine [QLL]
hydroxyzine hcl
hydroxyzine pamoate
levocetirizine [QLL]
promethazine

Antitussive Combs

benzonatate
hydrocodone/homatropine
promethazine/
dextromethorphan

Inhaled Beta Agonists

albuterol
PERFOROMIST [QLL]
PROAIR RESPICLICK [QLL]
STRIVERDI RESPIMAT [QLL]
VENTOLIN HFA [QLL]

Inhaled Corticosteroids

budesonide [QLL]
FLOVENT DISKUS, HFA [QLL] [ST]
QVAR [QLL]

Misc. Pulmonary Agents

ANORO ELLIPTA [QLL]
BEVESPI AEROSPHERE [QLL]
COMBIVENT RESPIMAT [QLL]
INCROUTE ELLIPTA [QLL]
montelukast
SYMBICORT [QLL]
TUDORZA PRESSAIR [QLL]
UPTRAVI [PA]

UROLOGICALS

Anticholinergics & Antispasmodics

oxybutynin ext-release
oxybutynin ext-release 5 mg tab [QLL]

Benign Prostatic Hyperplasia (BPH) Therapy

finasteride
tamsulosin ext-release

MISCELLANEOUS AGENTS

potassium chloride ext-release
RENVELA

Examples: Substitutes for Drugs Not on Our Drug List

The columns on the left list some brand-name drugs that are not on our drug list. The columns on the right show you some choices from our list that can be prescribed instead.

Nonformulary Medications	Formulary Alternative(s)	Nonformulary Medications	Formulary Alternative(s)
ACCU-CHEK	FREESTYLE, PRECISION	NESINA	JANUVIA [QLL] [ST], ONGLYZA [QLL] [ST], TRADJENTA [QLL] [ST]
ADVAIR DISKUS/HFA	SYMBICORT [QLL]	NOVOLIN	HUMULIN
ALVESCO	FLOVENT DISKUS/HFA [QLL] [ST], QVAR [QLL]	NOVOLOG	HUMALOG
ANDROGEL	AXIRON [PA]	NUCYNTA ER	hydromorphone ext-release, morphine sulfate ext-release [QLL], oxymorphone ext-release [QLL]
APIDRA	HUMALOG	NUTROPIN AQ	NORDITROPIN [PA]
ARNUITY ELLIPTA	FLOVENT DISKUS/HFA [QLL] [ST], QVAR [QLL]	OMNARIS	budesonide [QLL], flunisolide [QLL], fluticasone [QLL], mometasone [QLL]
ASMANEX HFA/TWISTHALER	FLOVENT DISKUS/HFA [QLL] [ST], QVAR [QLL]	OMNITROPE	NORDITROPIN [PA]
BAYER	FREESTYLE, PRECISION	ONETOUCH	FREESTYLE, PRECISION
BECONASE AQ	budesonide [QLL], flunisolide [QLL], fluticasone [QLL], mometasone [QLL]	OPANA ER	hydromorphone ext-release, morphine sulfate ext-release [QLL], oxymorphone ext-release [QLL]
BETASERON	AVONEX [PA] [QLL], EXTAVIA [PA] [QLL], PLEGRIDY [PA] [QLL], REBIF [PA] [QLL]	OXYCONTIN	hydromorphone ext-release, morphine sulfate ext-release [QLL], oxymorphone ext-release [QLL]
BREEZE, CONTOUR	FREESTYLE, PRECISION	PROAIR HFA	VENTOLIN HFA [QLL]
BREO ELLIPTA	SYMBICORT [QLL]	PROVENTIL HFA	VENTOLIN HFA [QLL]
CIMZIA	ENBREL [PA] [QLL], HUMIRA [PA] [QLL], OTEZLA [PA]	PULMICORT FLEXHALER	FLOVENT DISKUS/HFA [QLL] [ST], QVAR [QLL]
CIPRODEX	ciprofloxacin	QNASL	budesonide [QLL], flunisolide [QLL], fluticasone [QLL], mometasone [QLL]
COSENTYX	ENBREL [PA] [QLL], HUMIRA [PA] [QLL]	RESTASIS	XIIDRA [QLL]
DULERA	SYMBICORT [QLL]	SAIZEN	NORDITROPIN [PA]
EDARBI	candesartan, irbesartan, losartan, olmesartan, telmisartan, valsartan	SIMPONI	ENBREL [PA] [QLL], HUMIRA [PA] [QLL], OTEZLA [PA]
EDARBYCLOR	candesartan/hctz, irbesartan/hctz, losartan/hctz, olmesartan/hctz, telmisartan/hctz, valsartan/hctz	STELARA	ENBREL [PA] [QLL], HUMIRA [PA] [QLL]
EMBEDA	hydromorphone ext-release, morphine sulfate ext-release [QLL], oxymorphone ext-release [QLL]	STIOLTO RESPIMAT	ANORO ELLIPTA [QLL], BEVESPI AEROSPHERE [QLL]
FARXIGA	JARDIANCE [QLL] [ST]	TESTIM	AXIRON [PA]
FORTESTA	AXIRON [PA]	TESTOSTERONE GEL	AXIRON [PA]
FROVA	rizatriptan [QLL], sumatriptan [QLL], zolmitriptan [QLL]	TRAVATAN Z	bimatoprost, latanoprost
GENOTROPIN	NORDITROPIN [PA]	TRESIBA	BASAGLAR, TOUJEO SOLOSTAR
HUMATROPE	NORDITROPIN [PA]	TRUETEST, TRUETRACK	FREESTYLE, PRECISION
HYSINGLA ER	hydromorphone ext-release, morphine sulfate ext-release [QLL], oxymorphone ext-release [QLL]	TRULICITY	BYDUREON [PA] [QLL], TANZEUM [PA] [QLL]
INVOKAMET	SYNJARDY [QLL] [ST]	VERAMYST	budesonide [QLL], flunisolide [QLL], fluticasone [QLL], mometasone [QLL]
INVOKANA	JARDIANCE [QLL] [ST]	VICTOZA	BYDUREON [PA] [QLL], TANZEUM [PA] [QLL]
KADIAN	hydromorphone ext-release, morphine sulfate ext-release [QLL], oxymorphone ext-release [QLL]	VIEKIRA, VIEKIRA XR	EPCLUSA [PA], HARVONI [PA] [QLL], SOVALDI [PA] [QLL]
KAZANO	JANUMET [QLL] [ST], JANUMET XR [QLL] [ST], JENTADUETO [QLL] [ST], JENTADUETO XR [QLL] [ST], KOMBIGLYZE XR [QLL] [ST]	VOGELXO	AXIRON [PA]
LANTUS	BASAGLAR, TOUJEO SOLOSTAR	XELJANZ, XELJANZ XR	ENBREL [PA] [QLL], HUMIRA [PA] [QLL]
LEVEMIR	BASAGLAR, TOUJEO SOLOSTAR	XIGDUO XR	SYNJARDY [QLL] [ST]
LUMIGAN	bimatoprost, latanoprost	XOPENEX HFA	VENTOLIN HFA [QLL]
NASONEX	budesonide [QLL], flunisolide [QLL], fluticasone [QLL], mometasone [QLL]	ZETONNA	budesonide [QLL], flunisolide [QLL], fluticasone [QLL], mometasone [QLL]
NATESTO	AXIRON [PA]	ZIOPTAN	bimatoprost, latanoprost
		ZOHYDRO ER	hydromorphone ext-release, morphine sulfate ext-release [QLL], oxymorphone ext-release [QLL]
		ZOMACTON	NORDITROPIN [PA]

KEY:
 Capital letters Brand drug
 Lowercase letters Generic drug
 [INJ] Injectable – This drug is given by injection.
 [PA] Prior Authorization – Your doctor needs to have us approve this drug before we will pay for it.
 [QLL] Quantity Level Limit – There may be a limit on how much of this drug you can get.
 [ST] Step Therapy – You will need to first try certain drugs before we will pay for other drugs. For example, if Drug A and Drug B can both be used, we may not pay for Drug B unless you try Drug A first. If Drug A does not work for you, we will then pay for Drug B.
For the member: Generic drugs have the same active ingredients as their brand name versions. They are approved by the Food and Drug Administration under strict standards. They may come in different colors or shapes.
For the doctor: Please prescribe drugs on this list. Use generic drugs when you can.

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EmblemHealth®

ATTENTION: Language assistance services, free of charge, are available to you. Call **1-855-283-2146**.
TTY/TDD: **711**.

Español (Spanish)

ATENCIÓN: Tiene a su disposición, gratis, servicios de ayuda para idiomas. Llame al **1-855-283-2146**.
TTY/TDD: **711**.

中文 (Traditional Chinese)

注意: 我們免費提供相關的語言協助服務。請致電**1-855-283-2146**。TTY/TDD: **711**。

Русский (Russian)

ВНИМАНИЕ! Вам доступны бесплатные услуги переводчика. Звоните по тел. **1-855-283-2146**.
TTY/TDD: **711**.

Kreyòl Ayisyen (Haitian Creole)

ATANSYON: Gen sèvis èd nan lang gratis ki disponib pou ou. Rele nimewo **1-855-283-2146**.
TTY/TDD: **711**.

한국어 (Korean)

주의: 귀하에게 언어 지원 서비스가 무료로 제공됩니다. **1-855-283-2146**. TTY/TDD: **711** 로 전화하십시오.

Italiano (Italian)

ATTENZIONE. Sono disponibili servizi gratuiti di assistenza linguistica in italiano. Chiamare il numero **1-855-283-2146**. TTY/TDD: **711**.

אידיש (Yiddish)

מעלדונג: שפראך הילף סערוויסעס, אהן קיין פרייז, זיינען דא צו באקומען פאר אייך. רופט **1-855-283-2146**.
TTY/TDD: **711**.

বাংলা (Bengali)

দৃষ্টি আকর্ষণ করছি: আপনার জন বিনামূলে ভাষা সং পরিষেবার ববা থাকবে। **1-855-283-2146** নরে (TTY/TDD: **711**)
ফান কন।

Polski (Polish)

UWAGA: Dostępna jest bezpłatna pomoc językowa. Proszę zadzwonić pod numer **1-855-283-2146**.
TTY/TDD: **711**

العربية (ARABIC)

انتباه: تتوفر لك خدمات المساعدة اللغوية مجاناً، اتصل بالرقم **1-855-283-2146**. TTY/TDD: **711**.

Français (French)

ATTENTION : Une assistance d'interprétation gratuite est à votre disposition. Veuillez composer le **1-855-283-2146**. TTY/TDD: **711**.

اردو(Urdu)

توجہ دیں: آپ کے لیے زبان سے متعلق مدد کی خدمات، مفت دستیاب ہیں۔ **1-855-283-2146**۔
(ٹی ٹی وائی/ٹی ڈی ڈی: 711) پر کال کریں۔

Tagalog (Tagalog)

NANAWAGAN NG PANSIN: Mayroon kang magagamit na mga serbisyo para sa tulong sa wika nang walang bayad. Tawagan ang **1-855-283-2146**. TTY/TDD: **711**.

Ελληνικά (Greek)

ΠΡΟΣΟΧΗ: διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε **1-855-283-2146**.
TTY/TDD: **711**.

Shqip (Albanian)

VINI RE: Shërbimi i asistencës për gjuhën do të jetë në dispozicionin tuaj, pa pagesë. Telefononi **1-855-283-2146**. TTY/TDD: **711**.

NOTICE OF NONDISCRIMINATION POLICY

EmblemHealth complies with Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. EmblemHealth does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

EmblemHealth:

- Provides free aids and services to people with disabilities to help you communicate with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose first language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please call member services at **1-855-283-2146** (TTY/TDD: **711**).

If you believe that EmblemHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with EmblemHealth Grievance and Appeals Department, PO Box 2844, New York, NY 10116, or call member services at **1-855-283-2146**. (Dial **711** for TTY/TDD services.) You can file a grievance in person, by mail or by phone. If you need help filing a grievance, EmblemHealth's Grievance and Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at **U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201; 1-800-368-1019**, (dial **1-800-537-7697** for TTY services).

Complaint forms are available at hhs.gov/ocr/office/file/index.html.