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EmblemHealth Neighborhood Care Opens, Bringing Care Closer to Your Clients

We are excited to announce that the first two locations of EmblemHealth Neighborhood Care opened on January 23, at:

Harlem, at 215 W. 125th Street



Cambria Heights in Queens,
at 206-20 Linden Boulevard



At no cost to members, EmblemHealth Neighborhood Care staff will:

- Help solve billing issues
- Find in-network treatment options
- Connect members with the appropriate community resources
- Assist with enrollment in government programs
- Identify health and wellness programs



A Warm and Inviting Place

EmblemHealth Neighborhood Care is a warm and inviting place where the people we serve — your clients — can get personal attention and support from individuals carefully selected and trained to solve their issues.

It's Not a Service Center. It's Not a Sales Center.

EmblemHealth Neighborhood Care was created to help our members connect with resources from the **total health care system** — not just their health insurance — so they can most effectively take care of themselves. By understanding their lives, finding the right resources for them and simplifying processes, our staff can help remove the barriers that can prevent our members from staying healthy, getting well and living better. And because each neighborhood is different, we customize service offerings at each location to support the unique needs of their respective communities.

Members Are Heard and Offered Guidance

Each EmblemHealth Neighborhood Care is staffed with "Solution Specialists,"

including a registered nurse, pharmacist, behavioral health specialist and clinical "navigators" to provide a broad array of assistance with referrals and administrative matters, medication support and guidance on making healthy lifestyle choices.

Community Meeting Spaces

Our commitment to the communities we serve is deep. Members and neighborhood residents alike will enjoy access to meeting spaces, educational materials, lectures and health screenings, such as blood pressure and body mass index. Interactive technology provides guests with wellness information to help assess health risks and make informed choices.

We invite you to click on www.emblemhealth.com/EHNC to take the virtual tour and experience what care feels like. Better still, come visit us! Once you see EmblemHealth Neighborhood Care for yourself, you'll understand why it's so innovative — and such a great value for your clients. Please contact your account manager and we'll be happy to make the arrangements.

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