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EmblemHealth Plans Earn Top NYSDOH Ratings

Several EmblemHealth company plans scored high marks from the New York State Department of Health (NYSDOH) in its 2011 Managed Care Regional Consumer Guides, which rate health plans on quality of care and consumer satisfaction. Ratings are based on a comparison of health plan performance ratings to statewide averages.



- EmblemHealth's commercial HMO plans underwritten by HIP outperformed all competitors' HMO plans in New York City and Long Island with a rating of 73 percent. They also rated above average on overall satisfaction with the plan.
- Our commercial HMO and Medicaid plans performed well on ratings for women's preventive care.
- Our HMO Medicaid plan tied for first place with Health Plus on Long Island and second place in New York City on overall ratings. They also performed very well on various clinical measures — in particular, the quality of care provided to members with illnesses.
- In the Hudson Valley region, our Medicaid plan tied for first place on the overall rating and our commercial HMO plan was competitive with the top two performers (CHPHP and MVP).
- In all regions, our PPO plans underwritten by GHI performed competitively.

These ratings demonstrate EmblemHealth's continuing commitment to provide its members with high quality care and customer service.