

NEWS & NOTES

The Newsletter for EmblemHealth, GHI and HIP Providers

LATE SUMMER 2012
In This Issue:

Administrative

- [HIP Service Area Expansion Affects GHI HMO Providers](#)
- [New Prior Approval List](#)
- [New Web Usage Requirements for GHI HMO Network Providers](#)
- [New EmblemHealth Radiation Therapy Program and EmblemHealth Cardiology Imaging Program and HIP Radiology Programs Apply to More Members](#)
- [Updated Fax Forms for: EmblemHealth Injectable Drug Utilization Management Program](#)
- **EmblemHealth Consolidates Post Office Boxes for GHI HMO and EmblemHealth Medicare PPO**
- [Claims Corner](#)
- [Medicaid and Medicare Updates](#)
- [Behind the Scenes](#)

Keep Your Directory Information Current

Clinical

- [Case Management Programs](#)
- [Stressing the Importance of Prenatal Visits](#)
- [Well-Child Visits](#)
- [High-Risk Medications for Elderly Patients](#)
- [Healthful Aging Starts With Lifestyle Changes and Preventive Screenings](#)
- [Talking With Patients About Urinary Incontinence](#)
- [Treating Rheumatoid Arthritis](#)
- [Assisting Patients Living With HIV](#)
- [Treating Low Back Pain](#)
- [Asthma Management](#)
- [CPT Codes for Tobacco Cessation Counseling](#)
- [Clinical Corner](#)
- [News&Notes Archive](#)

EmblemHealth Consolidates Post Office Boxes for GHI HMO and EmblemHealth Medicare PPO

Effective September 1, 2012, the following Kingston Post Office Box addresses currently in use for GHI HMO and EmblemHealth Medicare PPO Customer Service and Grievance and Appeals will be closed. **Note:** With the exception of the GHI HMO claims address, all other NYC post office boxes may now be used.



Department	Existing Address	New Address
GHI HMO Claims	PO Box 4141 Kingston, NY 12402	EmblemHealth PO Box 2844 New York, NY 10116-2844
GHI HMO Claims Grievance and Appeals	PO Box 4443 Kingston, NY 12402	EmblemHealth PO Box 2844 New York, NY 10116-2844
GHI HMO Claims Customer Service	PO Box 4443 Kingston, NY 12402	EmblemHealth Customer Service Interview Unit 55 Water Street, 1st Floor New York, NY 10041-8190
Medical Review	PO Box 4282 Kingston, NY 12402	EmblemHealth 55 Water Street, 12th Floor New York, NY 10041-8190
Medicare PPO Customer Service	PO Box 4296 Kingston, NY 12402	EmblemHealth PO Box 1701 New York, NY 10023
Grievance and Appeals for Medicare PPO	PO Box 4296 Kingston, NY 12402	EmblemHealth PO Box 2807 New York, NY 10116-2807