



Schedule for Transition to Claims Payments & Remittances (CPR)

Please refer to the following table to determine how claims payments and remittances (CPR) powered by ECHO Health, Inc. (ECHO) will process starting **Aug. 19, 2020** for GHI and **Sept. 2, 2020** for HIP/HIPIC based on your current payment elections.

Current Payment Elections	How CPR Will Process Payments	Payment Election Options/Actions
Currently Receiving Payments From ECHO	If you are currently receiving payments from EmblemHealth on CPR, you will continue to receive payments this way.	No action necessary.
Current Remittance Advantage Account Holders	Remittance Advantage’s payment and clearinghouse elections for HIP/HIPIC and GHI will automatically be moved over to ECHO by TIN on the dates indicated above and will also apply to Bridge payments for transitioned members. CPR’s EFT payments will be labeled “EPC Trust”.	No action necessary
Currently Not Enrolled with Either ECHO or Remittance Advantage	CPR will auto-enroll you for VCard payments. ECHO will fax or mail you a unique virtual card number and expiration date. You will use your existing merchant terminal to process your payment as you would for a credit card payment where the physical card is not available. Payment will be credited to your merchant account. Normal transaction fees apply based on your merchant acquirer relationship.	No action necessary to receive VCards. To pre-enroll in EFT payments before Aug. 5, 2020 you can: Create an account with PNC to start EFT/ERA by going to https://rad.pnc.com . Your payment elections will be applied to CPR-processed claims for applicable members. (You will need your provider # that is displayed on your remittance statement). If not enrolled by Aug. 5, 2020, you may enroll AFTER you receive your first CPR payment: Enroll in EFT/ERA for EmblemHealth only by contacting ECHO Provider Support at 888-492-0032 or enrolling online at: https://view.echohealthinc.com/EFTERADirect/EmblemHealth/

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Current Payment Elections	How CPR Will Process Payments	Payment Election Options/Actions
		Note: In addition to your bank account information for the EFTs, you will need to provide an ECHO Check Number or EPC Draft # found on your remittance statement and payment amount as part of the enrollment authentication.

Where to find your claims payment information based on membership

Once transition is complete, all EOPs will be available through the EmblemHealth provider portal except for those issued through the PNC Remittance Advantage Program. New 835s will only be available on CPR at providerpayments.com.

Date(s)	Membership	Website for EOPs & 835s
Claims payments after 10/1/19	Bridge (HIPIC & GHI) (ASO members)	EFT, VCards, & Checks: providerpayments.com
Claims payments prior to 8/18/20	GHI members	EFT: rad.pnc.com Checks: emblemhealth.com
Claims payments on or after 8/19/20	GHI members	EFT, VCards, & Checks: providerpayments.com
Claims payments prior to 9/2/20	HIP & HIPIC members	EFT: rad.pnc.com Checks: emblemhealth.com
Claims payments on or after 9/2/20	HIP & HIPIC members	EFT, VCards, & Checks: providerpayments.com
Upon plan renewal effective date	GHI members whose plans have not renewed in 2020 yet (member IDs that do not start with “K”)	EFT: rad.pnc.com Checks: emblemhealth.com