



EmblemHealth Contact Information

Customer Service is available seven days a week (excluding major holidays), 8 am to 8 pm. Teletypewriter (TTY/TDD) services can be reached by calling 711.

EmblemHealth Contact Information				
Company	Provider Network	Customer Service (Members)	Provider Customer	Website
GHI	Commercial: CBP, National & Tristate Networks	NYC: 1-212-501-4444 Outside NYC: 1-800-624-2414	NYC: 1-212-501-4444 Outside NYC: 1-800-624-2414	Sign in to emblemhealth.com and use the Message Center
	Network Access Network			
	Medicare: Medicare Choice PPO Network	1-866-557-7300	1-866-557-7300	
Commercial: Prime Network	1-800-447-8255			
Prime Network	1-877-244-4466			
Select Care Network	1-888-447-7703			
HIP/ HIPIC	State Sponsored Programs: Enhanced Care Prime Network (Including Child Health Plus)	1-855-283-2146	1-866-447-9717	
	Medicare: VIP Prime Network	1-877-344-7364		