



Online Provider Manual

↓ [Download the Chapter](#)

This manual applies to all EmblemHealth plans and is an extension of your Provider Agreement. It includes detailed information about your administrative responsibilities, and contractual and regulatory obligations. It also details best practices for interacting with our plans and helping our members navigate their health care.

****The online manual is updated regularly.
Please do not refer to any previously
downloaded PDF.**

Search the Provider Manual

Overview	Chapter 1
Directory	Chapter 2
Credentialing	Chapter 3
Member Identification Cards	Chapter 4
Member Policies and Rights	Chapter 5
Provider Networks and Member Benefit Plans	Chapter 6
Fully Integrated Dual Advantage (FIDA) - Closed Effective 12/31/18	Chapter 7
Access to Care and Delivery System	Chapter 8
Health Promotion and Care Management	Chapter 9
Pharmacy Services	Chapter 10
EmblemHealth Specialty Pharmacy Program	Chapter 11
EmblemHealth Spine Surgery and Pain Management Therapies Program	Chapter 12

Durable Medical Equipment	Chapter 13
Home Health Care	Chapter 14
SNF IRF LTAC	Chapter 15
Medical Transportation Procedures	Chapter 16
Utilization and Care Management	Chapter 17
Clinical Practice Guidelines	Chapter 18
Radiology Program	Chapter 19
Radiology Privileging - Expired	Chapter 20
Outpatient Diagnostic Imaging Privileging	Chapter 21
Cardiology Imaging Program	Chapter 22
Radiation Therapy Program	Chapter 23
Chiropractic Program - Expired	Chapter 24
Physical and Occupational Therapy Program - Expired	Chapter 25
Behavioral Health Services	Chapter 26
Vision Services	Chapter 27
Quality Improvement	Chapter 28
Medical Record Guidelines	Chapter 29
Claims	Chapter 30
Podiatry - Expired	Chapter 31

Dispute Resolution for Commercial and CHP Plans	<u>Chapter 32</u>
Dispute Resolution for Medicaid Managed Care Plans	<u>Chapter 33</u>
Dispute Resolution for Medicare Plans	<u>Chapter 34</u>
Regulatory Mandatory Reporting	<u>Chapter 35</u>
Fraud and Abuse	<u>Chapter 36</u>
Required Provisions to Network Provider Agreements	<u>Chapter 37</u>
Glossary	<u>Chapter 38</u>
Archives, Forms, Brochures & More ...	<u>Chapter 39</u>