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## POLICY UPDATES

January 2018



## REMINDERS

### Check Member ID Cards

Certain Member ID numbers may have changed. New member ID numbers will be an 11-digit alpha-numeric format.

- The new format will start with the letter "K" followed by a unique 8-digit number.
- The final two digits in the new format will refer to the subscriber and dependents. For example, the subscriber will be "00" and the first dependent will be "01."
- Example of new format: K1234567800

When you submit your claims, be sure to use the member ID number that was active on the date of service.

Referrals and approvals will be honored if they were issued under an old ID number.

Note that Medicaid/HARP members ID numbers are not changing

### Tell Your Patients about Their Treatment Options

Make sure your members know how to access care when you're not around. This [flyer](#) can help your patients choose the most appropriate site of care.

### Changes to Prior Approval Rules

- Get familiar with the [new DME prior approval rules for 2018](#).
- Get [prior approval for these injectable drugs](#).

## GOVERNMENT PROGRAMS

### Provider Registration Required - State Medicaid Programs

Federal law now requires Medicaid Managed Care and Children's Health Insurance Program network providers in specific service categories to be enrolled with state Medicaid programs. Go to [eMedNY](#), navigate to your provider type, and print/review the **Instructions** and **Enrollment form**. The Provider Enrollment tab includes additional resources and necessary forms related to enrollment.

### We Need Your NPI

Make sure we have a valid National Provider Identification (NPI) on file so we can accurately identify you on the registration reports we receive from the Department of Health and the Centers for Medicare & Medicaid Services (CMS).

## REQUIRED PROVIDER TRAINING

### SNP MOC Training Due March 30, 2018

Each year, the Centers for Medicare & Medicaid Services (CMS) requires all providers in the VIP Prime Network to complete the EmblemHealth Special Needs Plan (SNP) Model of Care (MOC) training. To complete the 2017 training, use the user ID/PIN that was recently sent to you via fax or email. This training is mandated for each of the Dual Eligible SNPs in which you participate.

#### EmblemHealth

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EmblemHealth benefit plans are underwritten by the EmblemHealth companies Group Health Incorporated (GHI), HIP Health Plan of New York (HIP) and HIP Insurance Company of New York.

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