

# **Private Duty Nursing**

Through our free Private Duty Nursing program, the needs of members are assessed and ongoing support is provided by specialized high-tech nurses.

## Who is eligible for the program?

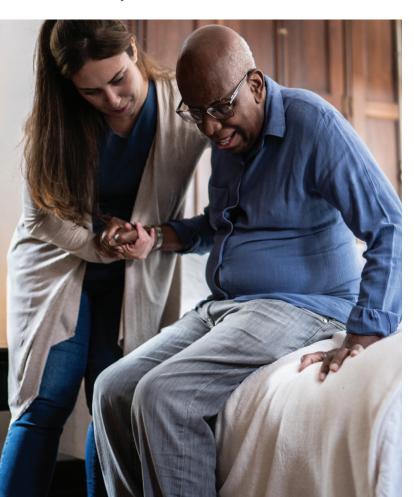
Medicaid and EmblemHealth Plan, Inc. (formerly GHI) members with identified long-term needs.\*

#### How do members enroll?

Members can be referred by facilities, providers, home health agencies, and family. See Care Management contact information below for more enrollment contact information.

## How does the program benefit the member?

 Provides one-on-one medical care from an in-home nurse or at a facility.



- Provides specialized care in the comfort of the member's own home.
- Nurses get to know the patient as an individual and can identify and address changes in status immediately.
- Nurses will alert providers of any changes in health status.
- Members will receive care coordination and utilization management support.

#### How can you support members/your patients in the program?

- Work with the member to define and meet their ongoing care goals.
- Support members by coordinating with our Care Management team to help address any outstanding gaps in care.

# Are there additional considerations?

EmblemHealth also collaborates in partnership with home health agency providers to ensure members receive medically necessary services.

# How long is the program?

The program can be ongoing, as long as the member has a skilled care need.

# How do I find out more?

Call our Care Management department at **800-447-0768** (TTY **711**), Monday through Friday, 9 a.m. to 5 p.m. or email **longtermsupportservices@emblemhealth.com**.

\* Some managing entities (delegates) offer their own care management programs for EmblemHealth members under their care. For more information about their care management programs, go to <a href="mailto:emblemhealth.com/providers/manual/health-promotion-and-care-management">emblemhealth.com/providers/manual/health-promotion-and-care-management</a>, under the "Care Management Programs" drop-down, at the bottom.