ConnectiCare members may use providers in the EmblemHealth Prime Network

As a provider in the EmblemHealth Prime Network, you are also an in-network provider for commercial group members of ConnectiCare. ConnectiCare, based in Connecticut, is a subsidiary of EmblemHealth. Payment for services to ConnectiCare members follows your contract with EmblemHealth.*

For information and help
- Register on connecticare.com/providers. Use the website to look up ConnectiCare medical and pharmacy policies and check members’ eligibility and benefits. The enclosed flyer has more information on what the provider website offers.
- You may also call ConnectiCare provider services at 1-800-828-3407.

How to check eligibility
- Log in to connecticare.com/providers.
- Check the member’s ID card. The EmblemHealth logo will be displayed on the front or the back of the ID card, like the samples below.

Other cards you may see:

Where to send claims
Submit claims to ConnectiCare electronically, or mail them to:
ConnectiCare
P.O. Box 546
Farmington, CT 06034-0546
The payer ID for electronic claim filing is 06105.

Some important ConnectiCare numbers
Provider services 1-800-828-3407
Utilization/preauthorization management 1-800-562-6833
Health management programs 1-800-390-3522
Pharmacy services 1-800-828-3407
Behavioral health program 1-800-349-5365 (through Optum)
Radiology preauthorization program 1-877-607-2363 (through RadMD)

*EmblemHealth Prime Network in New York State