

New York City Employees PPO (NYCE PPO) Members

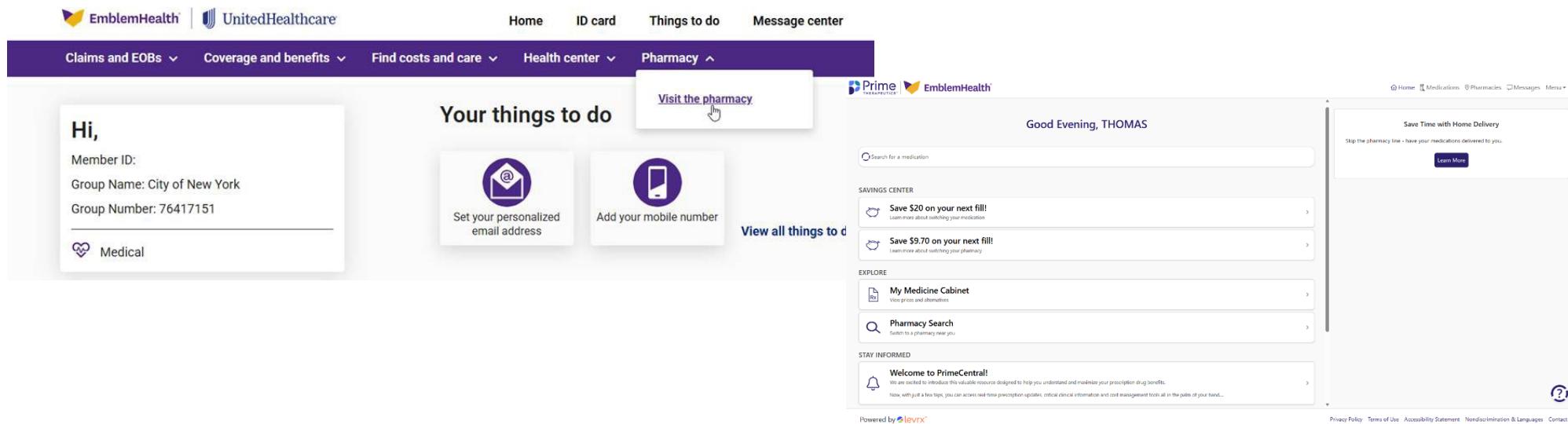
What You Need To Know About Your Prescription Drug Coverage

Important information:

- Using the online portal or app **is not** required to fill your prescriptions.
- You can still fill your prescriptions at your local retail pharmacy or get home delivery through Amazon Pharmacy.
- You can use the [**NYCE PPO member portal**](#) to visit PrimeCentral™ and sign in to view and manage your prescriptions.
- An Amazon Prime membership is not required to get your prescriptions by home delivery.

How to visit PrimeCentral through your NYCE PPO member portal:

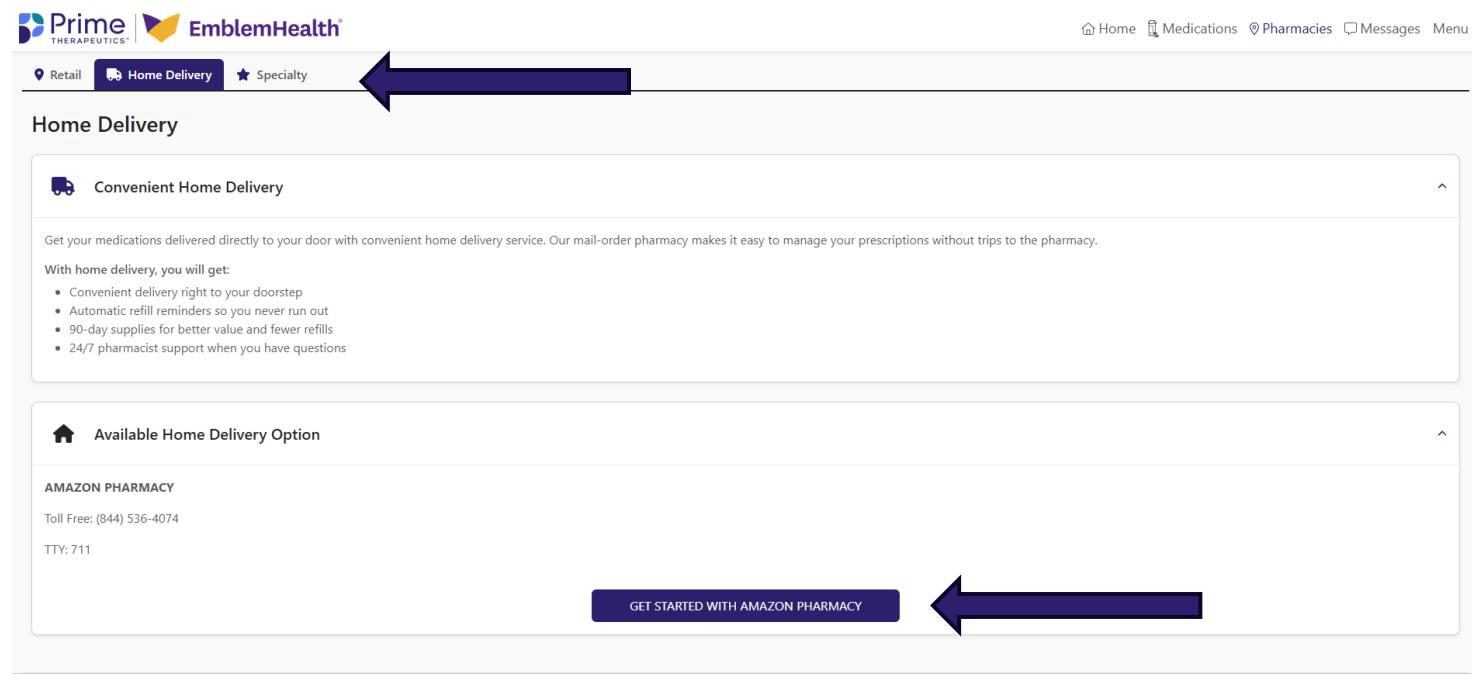
1. NYCE PPO members can sign in to their member portal at [nyceppo.com/sign-in](#).
2. After signing in, select **Pharmacy** from the purple navigation bar, then select **Visit the pharmacy** to sign in to Prime Therapeutics. This will take you directly to PrimeCentral.
3. Additional registration on the PrimeCentral site **is not** required.



The screenshot shows the NYCE PPO member portal interface. At the top, there are navigation links for 'Claims and EOBs', 'Coverage and benefits', 'Find costs and care', 'Health center', and 'Pharmacy'. The 'Pharmacy' link is highlighted with a dropdown menu showing 'Visit the pharmacy'. The main content area is titled 'Your things to do' and includes buttons to 'Set your personalized email address' and 'Add your mobile number'. A 'View all things to do' link is also present. To the right, a 'Prime Therapeutics' sidebar is displayed, showing a greeting 'Good Evening, THOMAS', a search bar for medications, a 'SAVINGS CENTER' section with offers for \$20 and \$9.70, an 'EXPLORE' section with links to 'My Medicine Cabinet' and 'Pharmacy Search', and a 'STAY INFORMED' section with a link to 'Welcome to PrimeCentral!'. The bottom of the page includes a footer with links to 'Privacy Policy', 'Terms of Use', 'Accessibility Statement', 'Nondiscrimination & Languages', and 'Contact'.

Convenient Home Delivery

Members have the choice to use Amazon Pharmacy to get their medicines mailed right to their door. You will find this option on the PrimeCentral portal. If you were using Express Scripts Pharmacy last year, your eligible prescriptions were moved to Amazon Pharmacy.



Prime | EmblemHealth

Home Delivery

Convenient Home Delivery

Get your medications delivered directly to your door with convenient home delivery service. Our mail-order pharmacy makes it easy to manage your prescriptions without trips to the pharmacy.

With home delivery, you will get:

- Convenient delivery right to your doorstep
- Automatic refill reminders so you never run out
- 90-day supplies for better value and fewer refills
- 24/7 pharmacist support when you have questions

Available Home Delivery Option

AMAZON PHARMACY

Toll Free: (844) 536-4074

TTY: 711

GET STARTED WITH AMAZON PHARMACY

Powered by levrx™

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To visit Amazon Pharmacy from PrimeCentral:

1. You can click the **GET STARTED WITH AMAZON PHARMACY** button from the PrimeCentral portal at nyceppo.com/sign-in or primecentral.com (see image above). Or you can visit Amazon Pharmacy directly at amazon.com/ emblemhealth.
2. To see your active prescriptions, create an account on amazon.com/ emblemhealth and select **Prime Coverage 2026**.
3. **Reminder:** Controlled substances, specialty medicines, and some seasonal or over-the-counter medicines are not available through home delivery.

Automatic refills for home delivery medicines

Once you start an account with Amazon Pharmacy, you can enable automatic refills for your prescriptions. The mail order pharmacy will contact your doctor for your refills when needed and will let you know via email, letter, or text message when they are requesting refills. Once the doctor authorizes your prescription, it will be delivered to you.

Need Help?

1. For more information about Amazon Pharmacy, call **844.536.4074** (TTY: 711).
2. For more information about your 2026 plan pharmacy benefits, call Prime Therapeutics at **833.998.5430** (TTY: 711).