EmblemHealth[®] City of New York

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services EmblemHealth : PPO Coverage for: In

Coverage for: Individual/Family

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-624-2414. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.emblemhealth.com or call 1-800-624-2414 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	\$0, in network providers, \$200 Individual / \$500 Family out of network providers.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	In network services are not subject to a deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other <u>deductibles</u> for specific services?	Yes, \$100 for durable medical equipment.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For in network providers \$4,550 Individual / \$9,100 Family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, penalties, balanced-bill charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.EmblemHealth.com or call 1-877-842-3625 for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). The amount that the <u>plan</u> pays is not related to usual and customary rates or to what the <u>provider</u> may charge but is set at a fixed amount based on GHI's 1983 reimbursement rates. Most of the reimbursement rates have not increased since that time, and will likely be less (and in many instances substantially less) than the <u>provider's</u> charge. Using an <u>out-of-network provider</u> , therefore, may result in a substantial <u>out-of-pocket</u> expense for you. Be aware, your <u>network</u> provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

(DT - OMB control number: 1545-0047/Expiration Date: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration date: 5/31/2022)

(HHS - OMB control number: 0938-1146/Expiration date: 10/31/2022)



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		*Limitations, Exceptions, & Other
Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	Preferred: \$0 co-pay per visit Non-Preferred: \$15 co-pay per visit	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	None
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	Preferred: \$0 co-pay per visit Non-Preferred: \$30 co-pay per visit	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	Lower co-pay applies when a Preferred Provider refers
	Preventive care/screening/ immunization	No charge	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	None
If you have a test	Diagnostic test (x-ray, blood work)	Preferred: \$0 co-pay per visit Non-Preferred: \$20 co-pay per visit	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	None
n you nave a test	Imaging (CT/PET scans, MRIs)	Preferred: \$50 co-pay per visit Non-Preferred: \$100 co-pay per visit	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	Pre-certification required
If you need drugs to	Generic drugs (Tier 1)	Not covered	Not covered	
treat your illness or condition	Preferred brand drugs (Tier 2)	Not covered	Not covered	None None
More information about prescription drug	Non-preferred brand drugs (Tier 3)	Not covered	Not covered	None
coverage is available at www.EmblemHealth.com	Specialty drugs	Not covered	Not covered	None

* For more information about limitations and exceptions, see the plan or policy document at www.emblemhealth.com/sbc.

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O a man a m		What You Will Pay			
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Not covered	Not covered	Please check with your employer.	
surgery	Physician/surgeon fees	Covered	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	None	
	Emergency room care	Not covered	Not covered	None	
If you need immediate	Emergency medical transportation	Not covered	Covered	No air ambulance or ambulette service	
medical attention	<u>Urgent care</u>	Preferred: \$50 co-pay per visit Non-Preferred: \$100 co-pay per visit	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	None	
	Facility fee (e.g., hospital room)	Not covered	Not covered	Please check with your employer.	
lf you have a hospital stay	Physician/surgeon fee	Covered	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	None	
If you need mental	Outpatient services	Preferred: \$0 co-pay per visit Non-Preferred: \$15 co-pay per visit	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	No prior approval required	
health, behavioral health, or substance abuse services	Inpatient services	\$300 co-pay per admission/\$750 maximum per calendar year	\$500 co-pay per admission/\$1,250 maximum per calendar year. 20% to max of \$2,000 per person per calendar year.	Pre-certification required	

				7/1/2024 - 6/20/2025
Common		What You Will Pay		
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Important Information
		(You will pay the least)	(You will pay the most)	
	Office visits	No charge	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	None
If you are pregnant	Childbirth/delivery professional services	No charge	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	None
	Childbirth/delivery facility services	No charge	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	Limited to 48 hours for natural delivery and 96 hours for caesarean delivery. Prior approval required
	Home health care	No charge	\$50 deductible per episode; 20% coinsurance insurance	200 visits per member per plan year. Preauthorization required.
	Rehabilitation services	Preferred: \$0 co-pay per visit Non-Preferred: \$20 co-pay per visit	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	Coverage limited to 16 visits per calendar year. Pre-certification required for additional visits
If you need help recovering or have other special health needs	Habilitation services	Preferred: \$0 co-pay per visit Non-Preferred: \$20 co-pay per visit	After Plan deductible is met, You pay the difference between the Plan allowance and the Provider's fee	
	Skilled nursing care	Not covered	Not covered	None
	Durable medical equipment	\$100 deductible	\$100 deductible; 50% of usual and customary charge	Pre-certification required on greater than \$2,000 call NYC Healthline at 1-800-521- 9574.
	Hospice services	Not covered	Not covered	None
	Children's eye exam	Not covered	Not covered	None
If your child needs	Children's glasses	Not covered	Not covered	None
dental or eye care	Children's dental check- up	Not covered	Not covered	None

* For more information about limitations and exceptions, see the plan or policy document at www.emblemhealth.com/sbc.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT C	over (Check your policy or <u>plan</u> document for more information and a l	ist of any other <u>excluded services</u> .)
AcupunctureCosmetic surgeryDental care	 Hearing aids Long-term care Most coverage provided outside the United States Non-emergency care when traveling outside the U.S. 	Routine eye careRoutine foot careWeight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

 Bariatric surgery (Prior Approval required) Chiropractic care 	 Infertility treatment (Prior Approval required) 	 Private-duty nursing 	
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Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: New York State Department of Financial Services at 1-800-342-3736 or www.dfs.ny.gov/, U.S. Department of Health and Human Services at 1-877-267-2323 x1565 or www.cciio.cms.gov, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/contactEBSA/consumerassistance.html or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your right, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

EmblemHealth	For All Coverage Types
By Phone:	New York State Department of Financial Services
Please call the number on your ID card.	By Phone : 1-800-342-3736
In writing:	In writing:
EmblemHealth	New York State Department of Financial Services
Grievance and Appeals Department	Consumer Assistance Unit
P.O. Box 2801	One Commerce Plaza
New York, NY 10116-2807	Albany, NY 12257
Website: www.emblemhealth.com	Website: www.dfs.ny.gov

For HMO Coverage	Consumer Assistance Program	
New York State Department of Health	New York State Consumer Assistance Program	
By Phone: 1-800-206-8125	By Phone: 1-888-614-5400	
In writing:	In writing:	
New York State Department of Health	Community Health Advocates	
Office of Health Insurance Programs	633 Third Avenue, 10 th Floor	
Bureau of Consumer Services – Complaint Unit	New York, NY 10017	
Corning Tower – OCP Room 1607	Email: <u>cha@cssny.org</u>	
Albany, NY 12237	Website: www.communityhealthadvocates.org	
Email: managedcarecomplaint@health.ny.gov	For Group Coverage:	
Website: www.health.ny.gov	U.S. Department of Labor	
	Employee Benefits Security Administration at 1-866-444-EBSA (3272)	
	Website: www.dol.gov/ebsa/healthreform	

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-624-2414 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-624-2414 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-624-2414 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-800-624-2414

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0

\$30

your employer

\$1.320

Peg is having a baby (9 months of in-network pre-natal care and a hospital delivery)	
The plan's overall deductible \$0	

- Specialist (cost sharing)
- Hospital (facility) cost sharing
- em
- \$30 Check with your employer \$132
- Other cost sharing

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800

In the example, Peg would pay:

<u>Cost Sharing</u>	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$420
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$132
The total Peg would pay is	\$552

Managing Joe's type 2 diabetes (a year of routine in-network care of a well- controlled condition)

- The plan's overall deductible
- Specialist (cost sharing)
- Hospital (facility) cost sharing Check with
- Other <u>cost sharing</u>

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost\$7,400

In the example, Joe would pay:

<u>Cost Sharing</u>		
<u>Deductibles</u>	\$0	
Copayments	\$670	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$1,320	
The total Joe would pay is	\$1,990	

Mia's Simple Fracture in-network emergency room visit and follow u care)
The plan's overall deductible \$0

The plans over all <u>deductible</u>	ψΟ
Specialist (cost sharing)	\$30
Hospital (facility) cost	Check with your
sharing	employer
Other cost sharing	\$595

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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In the example, Mia would pay:

\$37
\$260
\$0
\$595
\$892



ATTENTION: Language assistance services, free of charge, are available to you. Call **1-877-411-3625**. TTY/TDD: **711**.

Español (Spanish)

ATENCIÓN: Usted tiene a su disposición, gratis, servicios de ayuda para idiomas. Llame al **1-877-411-3625** (TTY/TDD: **711**).

中文 (Traditional Chinese)

注意:我們免費提供相關的語言協助服務。請致電 1-877-411-3625 (TTY/TDD: 711)。

Русский (Russian)

ВНИМАНИЕ! Вам доступны бесплатные услуги переводчика. Звоните по тел. **1-877-411-3625** (служба текстового телефона TTY/TDD: **711**).

Kreyòl Ayisyen (Haitian Creole)

ATANSYON: Gen sèvis èd nan lang gratis ki disponib pou ou. Rele nimewo 1-877-411-3625 (TTY/TDD: 711).

한국어 (Korean)

주의: 귀하에게 언어 지원 서비스가 무료로 제공됩니다. 1-877-411-3625(TTY/TDD: 711)번으로 전화하십시오.

Italiano (Italian)

ATTENZIONE: sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero **1-877-411-3625** (TTY/TDD: **711**).

אידיש (Yiddish)

. (TTY/TDD: **711**) אכטונג: שפראך הילף סערוויסעס, אהן קיין פרייז, זיינען דא צו באקומען פאר אייך. רופט 1-877-411-3625).

বাংলা (Bengali)

মনোযোগ দিন: ভাষা সহায়তা পরিষেবাগুলি আপনার জন্য বিনামূল্যে উপলব্ধ আছে। 1-877-411-3625 (TTY/TDD: 711) নম্বরে ফোন করুন।

Polski (Polish)

UWAGA: dostępna jest bezpłatna pomoc językowa. Prosimy zadzwonić pod numer 1-877-411-3625 (TTY/TDD: 711).

(Arabic) العربية

يُرجى الانتباه: تتوفر لك خدمات المساعدة اللغوية مجاناً، اتصل على الرقم TTY/TDD: 711) أو (TTY/TDD: 711).

Français (French)

ATTENTION : une assistance d'interprétation gratuite est à votre disposition. Veuillez composer le **1-877-411-3625** (TTY/TDD : **711**).

(Urdu) اردو

توجه دیں: آپ کے لیے زبان سے متعلق اعانت کی خدمات، مفت دستیاب ہیں۔ TTY/TDD: 711) 1-877- 411-3625) پر کال کریں۔

Tagalog (Tagalog)

NANANAWAGAN NG PANSIN: Mayroon kang magagamit na mga serbisyo para sa tulong sa wika nang walang bayad. Tawagan ang **1-877-411-3625** (TTY/TDD: **711**).

Ελληνικά (Greek)

ΠΡΟΣΟΧΗ: Διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε το **1-877-411-3625** (για άτομα με προβλήματα ακοής (TTY/TDD): **711**).

Shqip (Albanian)

VINI RE: Shërbime ndihmore për gjuhën, falas, janë në dispozicionin tuaj. Telefononi në 1-877-411-3625 (TTY/TDD: 711).

NOTICE OF NONDISCRIMINATION POLICY

EmblemHealth complies with Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. EmblemHealth does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

EmblemHealth:

- Provides free aids and services to people with disabilities to help
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose first language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please call member services at **1-877-411-3625** (TTY/TDD: **711**).

If you believe that EmblemHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with EmblemHealth Grievance and Appeals Department, PO Box 2844, New York, NY 10116, or call member services at **1-877-411-3625**. (Dial **711** for TTY/TDD services.) You can file a grievance in person, by mail or by phone. If you need help filing a grievance, EmblemHealth's Grievance and Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at **ocrportal.hhs.gov/ocr/portal/lobby.jsf** or by mail or phone at **U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201; 1-800-368-1019**, (dial **1-800-537-7697** for TTY services).

Complaint forms are available at hhs.gov/ocr/office/file/index.html.

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