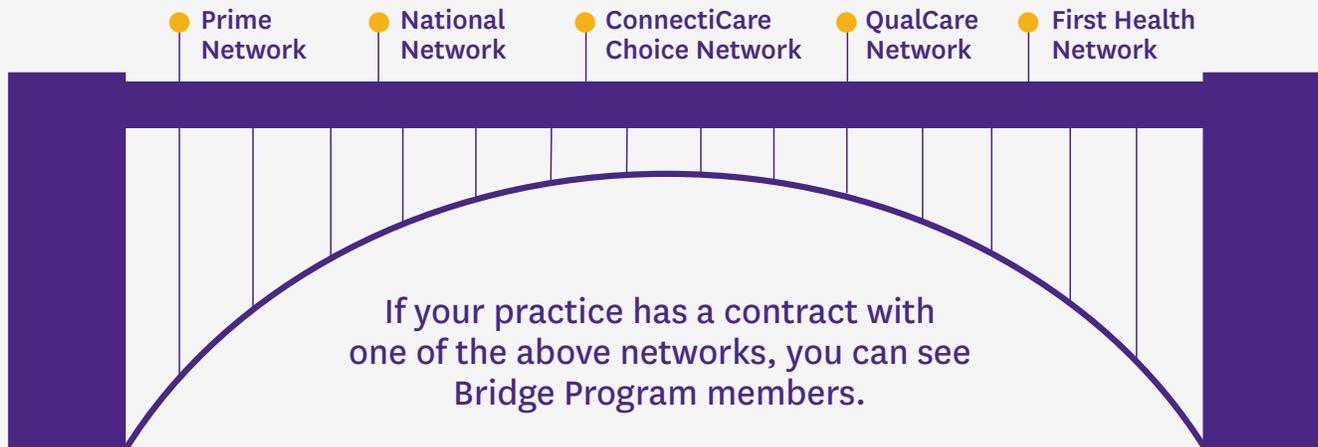


Bridge Program: Does My Practice Participate?



You are considered in-network for a member seeking care if you are part of any of the networks listed below:

- EmblemHealth Insurance Company’s (formerly HIPIC) Prime Network.
- EmblemHealth Plan Inc.’s (formerly GHI) National Network.
- ConnectiCare, Inc.’s Choice Network.
- QualCare Network.*
 - New Jersey only.
- First Health Network* – all states/counties except:
 - Connecticut.
 - Massachusetts counties – Berkshire, Hampden, Hampshire, and Franklin.
 - New Jersey.
 - New York’s counties – Albany, Bronx, Broome, Columbia, Delaware, Dutchess, Fulton, Greene, Kings, Montgomery, Nassau, New York, Orange, Otsego, Putnam, Queens, Rensselaer, Richmond, Rockland, Saratoga, Schenectady, Schoharie, Suffolk, Sullivan, Ulster, Warren, Washington, and Westchester.

*EmblemHealth and its affiliate, ConnectiCare Insurance Company, Inc., partner with QualCare and First Health to provide coverage for certain benefit plans beyond our own contracted networks’ geographic coverage.

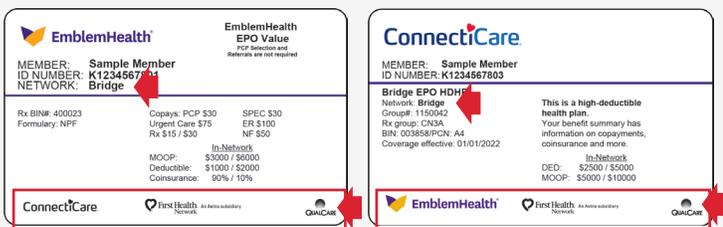
EmblemHealth | ConnectiCare Bridge Program: Does My Practice Participate?

What does a Bridge member's ID card look like?

The member's ID card will have "Bridge" in the network field and logos for:

- EmblemHealth, ConnectiCare, QualCare, and First Health.

Sample ID cards shown below.



For preauthorization lists, affiliated utilization management programs, payor IDs, claims addresses, and frequently asked questions for Bridge, go to our dedicated website: emblemhealth.com/Bridge.

Still don't know if you participate in the Bridge network?

New on the provider portal: Check Network Status

Here's how:

- From the provider portal home page, select the **Member Management** tab.
- From the drop-down list, select **Provider Network Status**.
- In the **Search By** field drop-down, select either Member ID or Member Name. Member name search requires entering the First Name, Last Name, and Date of Birth.
- Click **Search**.
- Click **Check Provider Network Status** button in the main section at the top of the page.
- The member's information will carry forward to a new screen where you can search for the provider in your practice.*
- The results will display the provider's network status for that member in the right-most column in the table.

*Portal user must be authorized to conduct business for the provider they are looking up.

As with all member details shared on the portal, being in the member's network is not a guarantee of payment. Payment is subject to the member's participation, covered benefits, Managing Entity assignment, referrals, preauthorizations, etc., on the date(s) of service, as applicable.

How do I get to the provider portal?

EmblemHealth: emblemhealth.com/providers/resources/provider-sign-in

ConnectiCare: provider.connecticare.com/cciprovider/providerlogin

Our portals may only be viewed through a supported browser, such as the latest versions of Google Chrome or Microsoft Edge. For security purposes, our portals will not work well, or not work at all, with other browsers.

Learning how to use new portal features will be the key to your success. To support you in this effort, we've created the following training materials and guides:

Training Guides, Videos, and Frequently Asked Questions (FAQs):

- EmblemHealth: emblemhealth.com/providerportaltraining
- ConnectiCare: connecticare.com/providerportaltraining

Don't have a provider portal account?

If you need a portal account, your organization's portal administrator/office manager can set you up. If your organization needs a master account for a new Tax ID, contact our Provider Customer Service team at the applicable phone number shown below.

More questions? As always, we are here to assist you with your questions.

You may also check your network status by calling Provider Customer Service at:

EmblemHealth: 866-447-9717

ConnectiCare: Commercial: 860-674-5850

Medicare: 877-224-8230

