



EmblemHealth[®]

55 Water Street, New York, New York 10041-8190

**Important Notice About a Vendor Change
for Your Group's Home Delivery Pharmacy**

«Date»

<Fname> <Lname>
<Address 1>
<Address 2>
<City,><State> <ZIP Code + 4>

Dear <Fname> <Lname>:

We're writing to tell you that on **January 1, 2012**, your group members' home delivery pharmacy service will change from Medco[®] to Express Scripts, Inc. (ESI).

To help make sure that this transition goes smoothly, we're mailing the following enclosed items to your group members about 30 days in advance of the effective date:

- Letter to members with the full pharmacy benefit.
- Letter to members who receive home delivery of their diabetic prescription medicines.
- ESI mail order form for members to fill out and mail to make sure their home delivery continues uninterrupted.

We're confident that the changeover to ESI will provide your group with the same superior service they have come to expect when filling their home delivery prescriptions.

Sincerely,

George Babitsch
Senior Vice President
Account Management and Underwriting

Enclosures