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Health Outcomes Survey

The Medicare Health Outcomes Survey (HOS) was created by the Centers for Medicare & Medicaid Services (CMS), the federal government agency that administers the Medicare program, for monitoring and improving the quality of care provided to Medicare beneficiaries.



Members are randomly sampled so your patient may receive this survey in the mail. The HOS monitors the quality of care provided to Medicare beneficiaries by asking your patients questions about their health status over a specific period. Members are asked about their mental health and physical health, including but not limited to how they feel, and how well they are able to safely care for themselves.

You Can Help

The quality of your interactions with your patients, our members, is reflected in the survey results. You can help by assessing patients for fall risks and talking with your patients about balance, walking and preventing falls, reviewing medications at every visit, securing assistance for patients whose emotional health interferes with their daily activities, and addressing sensitive topics such as urinary incontinence, arthritis pain, and caring for one's personal needs.