

FACT SHEET — Chinatown

Location: Conveniently located in the heart of Manhattan's Chinatown at 87 Bowery

Phone: 1-855-283-2151

Hours: Monday through Saturday, 10 am to 7 pm

Size: 2,275 square feet with street-level access

Languages: Cantonese, Mandarin, Taishanese, Fuzhounese, Wenzhounese and English

What Is EmblemHealth Neighborhood Care?

EmblemHealth Neighborhood Care is a warm and inviting place where **all members of the community** can meet face-to-face with EmblemHealth professionals to ask questions, get reliable information and solve problems. In addition, we welcome everyone to:

- Take free classes like tai chi and meditation.
- Use our health and wellness library.
- Learn what a healthy weight for their height is.

In addition, EmblemHealth members can discuss specific health issues to make the most of their insurance coverage and the health care system. As part of their benefits, we work with members at **no charge** to:

- Find a doctor who meets their needs.
- Arrange health care services.
- Solve claims, benefits or billing issues.
- Make sense of medications.
- Understand their doctor's treatment plan.
- Connect to community support.
- Join health and wellness programs.

Caring Specialists

Each EmblemHealth Neighborhood Care location is staffed with health care solution specialists and navigators, as well as a registered nurse, pharmacist, social worker and community liaison.

Special Features

We welcome all members of the press to take a tour of EmblemHealth Neighborhood Care, and while you're there, we encourage you to:

- Try our Xbox Kinect fitness station.
- Test your health knowledge on our interactive digital screens.
- Use the iPad wellness bar.
- Take classes in the Neighborhood Room.
- Ask about customized services to support the unique needs of the Chinese community.

Neighborhood Care is one of the many ways that EmblemHealth is working to make our communities healthier and happier places to be. For more information, including a virtual tour, visit **ehnc.com**.