

## FACT SHEET — Harlem

**Location:** Conveniently located in the heart of Harlem at 215 West 125th Street.

**Phone:** 1-866-469-0999

**Hours:** Monday - Saturday, 10 am - 7 pm

**Size:** More than 5,000 square feet with street-level access.

### Special Features:

- Health and wellness library
- Health education classes
- Xbox Kinect fitness station
- iPad wellness bar
- Interactive digital screens
- Neighborhood room

### What Is EmblemHealth Neighborhood Care?

EmblemHealth Neighborhood Care is a warm and inviting place where all members of the community can come in and meet face-to-face with EmblemHealth professionals to ask questions, get reliable information and solve problems. In addition, EmblemHealth members can discuss specific health care needs to make the most of their insurance benefits and the health care system.

The EmblemHealth Neighborhood Care team comprised of health care solution specialists, community liaisons, a registered nurse, a pharmacist and a behavioral health specialist are available to help you:

- Find a doctor who meets your needs
- Identify affordable health care options
- Solve claims or billing issues
- Look for ways to lower out-of-pocket costs
- Connect with community resources
- Join health and wellness programs
- Understand medical instructions
- Make sense of medications
- Find in-network treatment options
- Enroll in EmblemHealth plans or assist with government program options

We are proud to bring security and peace of mind to the people of New York. It is our home. We began offering health care to New York 75 years ago and we are still here — proudly serving nearly 3 million members. Because it is our home, most of our 4,700 employees work here and care about making our communities healthier and happier places to be.

For more information, including a virtual tour, visit [www.emblemhealth.com/ehnc](http://www.emblemhealth.com/ehnc).