

INTRODUCING PNC REMITTANCE ADVANTAGE

EmblemHealth is pleased to offer PNC Remittance Advantage* to our providers.

The current state of health care demands speed, accuracy and efficiency. You get all three with PNC Remittance Advantage, an electronic funds transfer (EFT) and electronic remittance advice (ERA) tool, which provides electronic payments and details payments made. PNC Remittance Advantage helps you manage payment cycles more efficiently and obtain remittance advice and payment details online. ERAs will replace the printed remittances you currently receive.

PNC Remittance Advantage is available at no cost to physicians, facilities and billing companies. All you need is a computer and an Internet connection.

Turn to PNC Remittance Advantage for high-speed account administration:

- Manage each user's access. As the administrator, you can choose from several role types for each user.
- Manage the destination of your claim payments. Direct payments to one or more accounts-based groupings that you define.
- Match payments to remittances quickly and easily. Helpful search features, reporting tools and more.
- Improve your cash flow. Direct deposits eliminate the need for mailing and trips to the bank. We email you when a payment is transferred.
- Reduce administrative expenses. If you have auto-posting capability, 835 files can be imported into your practice management system.
- Choose how you receive and post your remittance information:
 - Enter data into your system manually. (You can view remittance advisories online and print individually or in batches.)
 - Receive information through your clearinghouse.
 - Download a HIPAA-compliant 835 file directly into your practice management system.
 - Beginning with your first electronic remittance, store up to 10 years of payment data in our secure online archives.



Signing up for the CAQH-compliant PNC Remittance Advantage program is easy. Follow the instructions for enrolling found below. Once enrolled in Remittance Advantage, your organization will automatically be disenrolled from our existing EFT service.

Payments made in the last 18 months, under the existing EFT program, can be found by signing in to the [EmblemHealth website](http://www.emblemhealth.com) at www.emblemhealth.com. Your claims payment history may be located by selecting "Claims/Checks" from the left navigation bar and following the prompts.

To get more information about...	Contact details
Registering or using the PNC Remittance Advantage website	Call the PNC Remittance Advantage Help Line at 1-877-597-5489 , option 1, Monday through Friday, from 8:30 am to 8:30 pm (ET)
Webcast schedules and registration	Email PNC Remittance Advantage at remit.advantage@pnc.com

INTRODUCING PNC REMITTANCE ADVANTAGE

REGISTER TODAY

Signing up is simple, secure and takes just moments to complete.

- Step 1.** Have available a recent EmblemHealth Explanation of Benefits (EOB) and either a voided check or a letter from your bank listing the account name, account number, account type and bank routing number for each of your practice's bank accounts used to receive electronic payments.
- Step 2.** Go to PNC Remittance Advantage at <https://rad.pnc.com>.
- Step 3.** Select the "Register for Portal and Online Payment Services" link on the upper left side of your screen.
- Step 4.** Register for the website with your email address, your practice's tax identification number and your Provider ID, found on your EmblemHealth EOB.
- Step 5.** For larger practices, add all of your practice's payees and organize them according to bank account, location, personnel or whatever is appropriate for your practice.
- Step 6.** Enter your bank account information and upload a scanned image of your voided check or bank letter.
- Step 7.** Associate each payee group with a bank account, and then submit your enrollment form online.
- Step 8.** Allow two weeks to validate the bank account information before receiving electronic payments and remittance advices.

If you need help with the registration process, please call the PNC Remittance Advantage Help Line at **1-877-597-5489**, option 1, Monday through Friday, from 8:30 am to 8:30 pm (ET).



Learn more: Attend a PNC Remittance Advantage Web Training

Web casts are also available to train your practice or facility staff. After signing in to PNC Remittance Advantage at <https://rad.pnc.com>, go to the Training Schedule on the upper left side of your screen in the General Information section and select a date or email remit.advantage@pnc.com to register for a webcast.

*The Remittance Advantage solution offers direct deposit and electronic remittances (also known as EFT/ERA) through a direct connection with PNC Bank. PNC Remittance Advantage is controlled and operated by PNC Bank, not EmblemHealth. As such, neither EmblemHealth nor its suppliers or vendors are responsible or liable for any claims, loss or damage directly or indirectly resulting from your use of PNC Remittance Advantage or the information or resources contained on or accessible through this electronic transaction service. Access to this service is provided as a convenience to you and your practice and registration is strictly voluntary. You access and use this service solely at your own risk.